



The GRaT Foodie Program Terms & Conditions

- The member has to present the membership card to avail benefits at the GRT Hotels & Resorts
- All taxes and other charges, as applicable, need to be paid by the members
- The benefits of membership can be altered at the sole discretion of GRT Hotels & Resorts at any time
- For room accommodations at the participating hotels and resorts, discount is applicable only on the Best Available Rate. It can be availed only when booked via GRaT Foodie desk or direct call to hotel
- Prior reservation is mandatory for usage of bonus certificates
- Bonus certificates is not applicable for redemption on blackout dates at the participating restaurants across hotels
- Bonus certificates cannot be clubbed with any other vouchers, offers or promotions. Only one bonus certificate can be used at a time
- Bonus certificates cannot be exchanged against cash
- Any dispute pertaining to the use of the bonus certificate and the membership card shall be governed by the laws of India and the parties submit to the exclusive jurisdiction of courts at Chennai



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- GRT Hotels & Resorts will not be responsible for lost or stolen bonus certificates
- OTP verification is mandatory for usage of card and All bonus certificates
- All bonus certificates are transferable except the bonus certificate pertaining to the birthday celebration for Rs 2000/-, which is non transferable
- The membership discount is valid to a maximum of 10 pax per usage at a time
- The discount is not valid on banquets
- Replacement of lost card/ unused bonus certificates will attract Rs. 500 as administration costs